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TO: Examiner Naresh Vig	FROM: Kent J. Sieffert
COMPANY; USPTO	DECEMBER 10, 2003
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Response to OA Dated 9.12.03	YOUR REFERENCE NUMBER: 09/504,159

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Lalitha Vaidyanathan; John Quinn; Ahmedulla

Confirmation No.

7527

Khaishgi; Cara Cherry

Serial No.:

09/504,159

Customer No.:

28863

Filed:

February 15, 2000

Examiner:

Naresh Vig

Docket No.:

1018-001U\$01

Group Art Unit:

3629

Title:

ELECTRONIC DISPUTE RESOLUTION SYSTEM

CERTIFICATE UNDER 37 CFR 1.8 I hereby certify that this correspondence is being transmitted via facsimile to the United States Patent and Trademark Office on December 10, 2003.

Name: Angela Watson

MAIL STOP Commissioner for Patents Alexandria, VA 22313-1450

Sir:

We are transmitting herewith the attached correspondence relating to this application:

Transmittal sheet containing Certificate of Mailing

Amendment (29 pgs.)

Please apply any charges not covered, or any credits, to Deposit Account No. 50-1778.

Date:

lecember 10,2003

Name: Kent J. Sieffert

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12/10/2003 16:52

651-735-1102

SHUMAKER & SIEFFERT

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AMENDMENT

Mail Stop Non-Fee Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

This communication is in response to the Office Action mailed September 12, 2003, the period of response for which runs through December 12, 2003.

Amendments to the Claims are reflected in the listing of claims, which begins on page 3 of this paper.

Remarks/Arguments begin on page 17 of this paper.